

ABBOTT DIABETES CARE
Effective date: May 2018

Abbott LibreView Patient Online Privacy Notice

Introduction

Please read this Privacy Notice (the ‘Privacy Notice’) carefully as it explains how we handle the personal information, including health-related information, that you provide to us via the LibreView website located at www.LibreView.com (the ‘Site’) controlled by Abbott Diabetes Care. Abbott recognises the importance of data protection and privacy and is committed to protecting your personal information. When you create a LibreView system account your personal information, including health-related information, will be stored within your local region. **BY ACCEPTING THIS PRIVACY NOTICE AND CREATING A LIBREVIEW SYSTEM ACCOUNT, YOU AFFIRM THAT YOU ARE OF LEGAL AGE TO ACCEPT THIS PRIVACY NOTICE, AND THAT YOU ARE AGREEING EITHER ON YOUR OWN BEHALF, OR ON BEHALF OF ANOTHER INDIVIDUAL FOR WHOM YOU HAVE ACTUAL AUTHORITY TO LEGALLY ACCEPT THIS PRIVACY NOTICE.** This Privacy Notice supplements the notices on the LibreView website.

This Privacy Notice explains how we handle personal information, including health-related information that you provide to us through your use of the LibreView Site. This Privacy Notice does not apply to personal information collected by Abbott Laboratories (including its subsidiaries and affiliates) via other methods, such as other Abbott websites, our customer call centre, use of the FreeStyle LibreLink app or use of FreeStyle software, nor does this Privacy Notice apply to other third-party websites.

Abbott Diabetes Care Inc. of 1420 Harbor Bay Parkway, Alameda, CA 94502, USA (**‘Abbott’** or **‘us’, ‘our’, ‘we’**) is the developer of Sensors (**‘Sensors’**), Readers (**‘Readers’**) and glucose test meters (**‘Meters’**) for the FreeStyle Libre family of products and the FreeStyle LibreLink mobile app (**‘App’**), which may be compatible with the Site and the LibreView data management system (**‘LibreView system’**). Abbott is the controller of your personal information, including health-related information, transmitted to or stored by you in the LibreView system. **Newyu, Inc.** holds the marketing authorisations/registrations for the LibreView system, provides the system to you and is a processor of Abbott.

For United States of America users: Please note that any health information provided to us by your healthcare provider, or shared by you with your healthcare provider, via the Site will be additionally governed by our HIPAA Notice of Privacy Practices, available on the Site. Any personal information, including health-related information, that you provide to us directly and do not share with your healthcare provider, is governed by this Privacy Notice and is **not** governed by our HIPAA Notice of Privacy Practices or otherwise protected by the Health Insurance Portability and Accountability Act or its implementing regulations (collectively, **‘HIPAA’**).

For European Economic Area (‘EEA’) and Swiss users: To process your personal data concerning health, **you must provide affirmative consent to Abbott** to use the LibreView system. **You may withdraw your consent at any time** by logging into your LibreView system account via www.libreview.com and using the delete account functionality. For more information about the other legal bases relied upon by Abbott for processing personal data processed via the LibreView system, please refer to the section entitled ‘What information does this Privacy Notice govern?’ below.

YOUR USE OF THE LIBREVIEW SYSTEM CONSTITUTES, AND IS CONDITIONED UPON, YOUR ACCEPTANCE OF THIS PRIVACY NOTICE. IN CERTAIN EXCEPTIONAL CIRCUMSTANCES, ABBOTT’S PROCESSORS MAY NEED TO ACCESS YOUR PERSONAL INFORMATION, INCLUDING HEALTH-RELATED INFORMATION, TO RESOLVE A CUSTOMER SERVICE ISSUE FOR YOU. BY SIGNING UP FOR A LIBREVIEW SYSTEM ACCOUNT AND CLICKING ‘AGREE’, YOU EXPLICITLY ACKNOWLEDGE THAT THIS PRIVACY NOTICE WILL APPLY TO YOUR USE OF THE LIBREVIEW SYSTEM AND TO THE PROCESSING AND TRANSFER OF YOUR PERSONAL INFORMATION, INCLUDING HEALTH-RELATED

INFORMATION, AS SET OUT IN THIS PRIVACY NOTICE.

The index and headings in this Privacy Notice are for your convenience only, and do not limit, define or fully explain each section.

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1. Background of the LibreView system

The LibreView system is a secure, cloud-based diabetes management system that may be used by individuals, healthcare professionals and Abbott to aid in the review, analysis and evaluation of historical glucose data, glucose test results and ketone test results to support an effective diabetes health management programme.

Please be aware that other third-party glucose meters may be compatible with the LibreView system. Abbott is not responsible for your connection of these third-party products or your decision to upload data from these third-party products to your LibreView system account.

This Privacy Notice explains how we handle the personal information, including health-related information, that you provide to us through your use of the LibreView system.

Please read this Privacy Notice before creating an account in the LibreView system and consenting and agreeing to the submission of your personal information, including health-related information, to us.

THE LIBREVIEW SYSTEM IS NOT INTENDED FOR THE DIAGNOSIS OF OR SCREENING FOR DIABETES MELLITUS. USERS SHOULD BE AWARE THAT THE LIBREVIEW SYSTEM IS AN INFORMATION MANAGEMENT SERVICE TO ENABLE THE ANALYSIS OF GLUCOSE DATA AND IS NOT INTENDED AS A SUBSTITUTE FOR THE ADVICE OF A HEALTHCARE PROFESSIONAL. INDIVIDUALS SHOULD ALWAYS CONSULT THEIR HEALTHCARE PROFESSIONAL IF THEY HAVE ANY QUERIES OR CONCERNS ABOUT DIABETES MANAGEMENT.

2. No medical advice

THE LIBREVIEW SYSTEM FOR PATIENTS IS NOT INTENDED FOR THE DIAGNOSIS OF OR SCREENING FOR DIABETES MELLITUS. USERS SHOULD BE AWARE THAT THE LIBREVIEW SYSTEM IS AN INFORMATION MANAGEMENT SERVICE TO ENABLE ANALYSIS OF GLUCOSE DATA AND IS NOT INTENDED TO BE A SUBSTITUTE FOR THE ADVICE OF A HEALTHCARE PROFESSIONAL. INDIVIDUALS SHOULD ALWAYS CONSULT THEIR DOCTOR OR OTHER QUALIFIED HEALTHCARE PROFESSIONAL WITH ANY QUESTIONS THEY MAY HAVE REGARDING A MEDICAL CONDITION, INCLUDING ANY QUERIES OR CONCERNS ABOUT DIABETES MANAGEMENT. YOU SHOULD NEVER DISREGARD PROFESSIONAL MEDICAL ADVICE OR DELAY IN SEEKING IT BECAUSE OF INFORMATION TRANSMITTED TO OR CONTAINED IN YOUR LIBREVIEW SYSTEM ACCOUNT. You should follow customary guidelines set by your doctor or other healthcare professional(s) when your readings are too high or low or if you experience other diabetes-related changes in your medical condition. **WHILE ABBOTT USES INFORMATION THAT IT RECEIVES VIA THE LIBREVIEW SYSTEM TO IMPROVE TREATMENT GUIDANCE, ABBOTT IS NOT A PROVIDER OF MEDICAL CARE AND ABBOTT IS NOT RESPONSIBLE FOR NOTIFYING YOUR DOCTOR OR OTHER HEALTHCARE PROFESSIONAL(S) OF ANY CHANGES IN YOUR READINGS.** The LibreView system is designed to help Abbott, individuals and their healthcare professionals better manage diabetes through information, analysis and communication. You and your doctor and other qualified healthcare professional(s) are solely responsible for discussing and recommending testing and treatment options. Abbott does not recommend or endorse any specific tests, products, procedures or opinions. **YOUR DECISION TO TAKE ACTION BASED ON ANY INFORMATION TRANSMITTED TO OR STORED IN THE LIBREVIEW SYSTEM OR RECEIVED FROM ABBOTT EMPLOYEES, AGENTS OR SUPPLIERS IS SOLELY AT YOUR OWN RISK.**

3. To what does this Privacy Notice apply?

This Privacy Notice applies only to the personal information that you submit when creating an account in the LibreView system and to the personal information, including health-related information, that we may receive from you or others (as explained in this Privacy Notice) and stored within the LibreView system, and to any customer services we provide that are connected to your use of the LibreView system.

You may also be able to access your account for the LibreView system via a website domain, depending on your country of residence; however, use of any LibreView website will be subject to an additional privacy notice on that website. This Privacy Notice does not apply to any other personal information provided by you or collected from you by Abbott.

4. What information does this Privacy Notice govern?

This Privacy Notice covers the following information:

- The LibreView system account profile that you complete when you sign up, which includes the name, date of birth, country and email address for adult users for their own use or for use by another adult (where you have authority to do so) and in the case of paediatric use and in addition to the email address of the parent/guardian, child's name, date of birth and country.
- Health-related information scanned from your FreeStyle Libre sensor, your Reader, Meter or the App, such as how often you scan your FreeStyle Libre sensor, your use of the FreeStyle Libre sensor, your use of Readers or Meters, glucose targets, glucose values, logged insulin, logged food, logged exercise and other logged notes.

We will also receive information about your use of our Site through cookies and other technologies: your domain name; your browser type and operating system; web pages that you view; links that you click; your IP address; the length of time that you visit our Site; and the referring URL or the web page that led you to our Site, and other troubleshooting and analytical data to help us provide the LibreView system to you. Please see the section 'Does

the LibreView site use cookies and related technologies' below for more information. We may combine this automatically collected information with other information that we have about you.

If you have downloaded and use the FreeStyle LibreLink app and have connected your app to other third-party apps, we will process that information in the same way that we process all other information that you upload to your LibreView account as set out in this Privacy Notice.

We may also collect information from your healthcare provider or healthcare professional(s) if they register for a LibreView system account and create a patient profile about you. Where your healthcare provider or healthcare professional(s) creates a patient profile about you which is stored in the LibreView system, we will receive the information about you that they have manually entered, such as your name and date of birth, as well as the data uploaded from your Reader or Meter.

For United States of America users: Please note that any health information provided to us by your healthcare provider, or shared by you with your healthcare provider, via the Site will be additionally governed by our HIPAA Notice of Privacy Practices, available on the Site. Any personal information, including health-related information, that you provide to us directly, and do not share with your healthcare provider, is governed by this Privacy Notice and is **not** governed by our HIPAA Notice of Privacy Practices or otherwise protected by the Health Insurance Portability and Accountability Act or its implementing regulations (collectively, 'HIPAA').

5. How is personal information handled?

When you sign up for a LibreView system account, registration data (name, date of birth, email address) are kept separate from the information that you upload from the App, Reader or Meter. Abbott uses technical and administrative measures to ensure data separation and will never combine these data.

Personal information

Abbott uses personal information, including health-related information, and technical information about the computer that you use to access the Site in the following ways:

- to provide you with a LibreView system account to give you access to and present your information, including health-related information, in an easy-to-use and effective manner, to allow you to store, back up and retrieve your historic glucose values, and to ensure continuous access to information about how you manage your diabetes.
- to help us fix any issues with the LibreView system, including where we respond to your questions or respond to your request for support, troubleshooting or any other performance issues.
- to prepare and send you tailored marketing information, based on the data uploaded (including health-related information) or connected to your LibreView system account, including from your local Abbott company where you have opted in. You will be provided with an opportunity to opt in to these communications when you first provide us with your personal information. If you initially opt in, you will also be provided with an opportunity to opt out through each marketing communication that you receive from us.
- if you are a parent or guardian, to enable you to create a LibreView system account for use by your child, and to allow you to manage their use of the LibreView system account.

For United States of America users only: To provide improved treatment guidance for you and your healthcare providers using the LibreView system, as well as for research and Abbott's healthcare operations activities, as applicable, as described in this Privacy Notice and our HIPAA Notice of Privacy Practices.

Data analysis

Abbott uses de-identified, pseudonymised, aggregated and/or anonymised information for limited purposes. Our parent company Abbott Laboratories assists us as a data processor with this data analytics process, in particular the processes related to de-identifying, pseudonymising and/or anonymising information. This is information which Abbott securely holds and will not be used to identify you individually by your name or email address. The purposes for which Abbott will use this information are:

- to improve the quality, security and effectiveness of medical devices and systems and to allow for the development of innovative and effective treatment for and management of diabetes in the interests of public health.
- to create, access, retain, use and disclose to our affiliated companies and to third-party researchers, healthcare entities or professionals, or public health authorities for the purposes of scientific research, statistical purposes and analysis.
- to evaluate how the LibreView system is provided and used, including its performance or impact on users (including base user demographics, such as geography).
- to research, develop and test healthcare systems and management.
- to validate upgrades, and to keep the LibreView system safe and secure.
- to research, develop and test medical devices, including new and existing features and functionality, and to test and improve the LibreView system, App, Readers or Meters for product development, data analysis, statistical and survey purposes.

If in addition to using the LibreView system, you also use FreeStyle Libre software: The LibreView system and the FreeStyle Libre software collect information separately and independently. Abbott will never combine data from these two services (the de-identified data obtained through the FreeStyle Libre software and the data uploaded to the LibreView system). Abbott uses technical and organisational measures to ensure that these data flows remain separate. This supplements the FreeStyle Libre Software Privacy Policy accordingly.

Healthcare professional access

For United States of America users: When you provide your healthcare providers with access to your LibreView system account or where your healthcare provider sets up a LibreView system account for you, Abbott (through the LibreView system) will be processing your personal data consistent with our HIPAA Notice of Privacy Practices, available on the LibreView website located at www.Libreview.com. Any personal information, including health-related information, that you provide to us directly and that you do not share with your healthcare provider is governed by this Privacy Notice and is **not** governed by our HIPAA Notice of Privacy Practices or otherwise protected by HIPAA.

For EEA and Swiss users: When you provide your healthcare providers with access to your LibreView system account or where your healthcare provider sets up a LibreView system account for you, Abbott (through the LibreView system) will be processing your personal data on behalf of your healthcare provider to protect your vital interests as determined by your healthcare provider. Abbott will process your personal information, including

health-related information, as a 'processor' for the purpose of the healthcare they provide to you to protect your vital interests, and your healthcare provider will be the controller of your personal data in such instances.

EU General Data Protection Regulation for EEA and Swiss users: Abbott processes your information based on the following legal bases as set out in the General Data Protection Regulation ('GDPR'):

- Consent when you sign up for a LibreView system account for yourself, a person for whom you care, and/or if as a parent or guardian you create an LibreView system account for a child's use to submit health-related personal data to Abbott, including when Abbott responds to your questions or to your request for support, such as troubleshooting any performance issues or when necessary to share your information with our third-party processors to resolve a service issue.
- Abbott's legitimate business interests when we de-identify and pseudonymise data to better understand how you interact with and use the LibreView system, including its functionality and features.
- Consent to prepare and send you tailored marketing information, based on the data uploaded (including health-related information) or connected with your LibreView system account, from your local Abbott company. You will be provided with an opportunity to opt in to these communications when you first provide us with your personal information. If you initially opt in, you will also be provided with an opportunity to opt out in each marketing communication that you receive from us.
- Public interest in the area of public health, including where you receive reimbursement or are otherwise entitled to public funding for use of Abbott's medical devices, to monitor and improve the quality, security and effectiveness of medical devices and systems, to identify and implement quality improvements or new developments, and where we use information obtained from your use of the LibreView system to help us fix or enhance the LibreView system.
- Public interest in the area of public health and to conduct scientific research when we de-identify or pseudonymise information in the LibreView system.
- Legal requirements related to the regulation, quality, safety and post-market surveillance of medical devices.

The contact details of our European data protection officer along with other useful contact information are available at www.eu-dpo.abbott.com.

6. How long does Abbott store personal information?

Abbott will continue to store your personal information while you have an active LibreView system account and in accordance with applicable data retention requirements. The section below entitled 'How do I delete my LibreView System account' explains how you can delete your account and what happens to your personal information once your account has been deleted.

7. Does the LibreView site use cookies and related technologies?

We use cookies on this Site. Cookies are text files containing small amounts of data which are downloaded to your computer when you visit a website. Cookies are useful because they allow us to recognise your computer and improve your experience on our websites.

Your web browser (such as Internet Explorer, Firefox or Chrome) then sends these cookies back to the Site on each subsequent visit so that we can recognise you. Cookies can only be read by the server that sent them to your browser. Our systems may not recognise Do Not Track (DNT) headers or similar mechanisms from some or all browsers.

To find out more about cookies, visit <http://www.allaboutcookies.org>.

Managing your cookies

There are various ways that you can control and manage your cookies. Please remember that any settings that you change will not just affect these cookies used by this Site. These changes will apply to all websites that you visit (unless you choose to block cookies from particular sites).

This site uses the following types of cookies:

1. **Strictly necessary cookies:** These cookies are strictly necessary for us to operate this Site and used to secure access to the Site and to recognise you when you log in to your LibreView system account.
2. **Functionality and security cookies:** These cookies are used to help this Site display the correct date and time for your user sessions and help us protect and keep the Site secure.

8. Does Abbott share personal information with third parties?

We only share personal information with our third-party suppliers so that we may provide, maintain, host and support the LibreView system. Newyu, which holds the marketing authorisations/registrations for the LibreView system, will process your personal information, including health-related information, on our behalf as a third-party supplier. Where we provide your personal information to third-party suppliers to assist us with the provision of your LibreView system account, they are required to keep your personal information confidential and secure and to use your personal information to the minimum extent necessary. Where possible, Abbott uses third-party service providers to report system errors so that we can support and improve the LibreView system, and in such instances the information sent to such third parties will not involve the use of your personal information.

If you select France as your country of residence: the hosting of your LibreView system account in the cloud is by Orange Business Services, accredited by the ASIP Santé to host health-related information.

If you select a country in Europe other than France as your country of residence: the hosting of your LibreView system account in the cloud is by Amazon Web Services in the European Union. Apart from where in exceptional circumstances your personal information is required to respond to your request for customer support, we will only transfer pseudonymised and de-identified information outside the EEA.

Where you opt in to receive direct marketing communications from us, we may share your personal information with local affiliated Abbott companies with whom we are jointly marketing a product or service or jointly conducting a programme, survey or activity. This will only occur where you consent to sharing, for example where you opt in to receive marketing communications from Abbott (or its affiliates) as described in this Privacy Notice. We also may share your personal information with third-party providers where you have expressly asked us to do so. We will not sell or license your personal information to third parties except in connection with the sale, merger or transfer of a product line or division, so that the buyer can continue to provide you with information and services. For the avoidance of doubt, we will never sell your personal information for commercial purposes to third parties and we may only share your personal information with third parties where you have provided consent or where permitted by applicable law.

We reserve the right to disclose your personal information to respond to authorised information requests from government authorities, to address national security situations or when otherwise required by law. Furthermore, where permitted or required by law, we may also disclose the information that we collect from you where we believe it is necessary to investigate, prevent or take action regarding illegal activities, suspected fraud, situations involving potential threats to the safety of any person, violations of this Privacy Notice or as evidence in litigation

in which we are involved. Your personal information may be subject to foreign laws and may be accessible by foreign governments, courts, law enforcement and regulatory agencies.

9. How does Abbott secure personal information?

We have implemented administrative, technical and physical safeguards to protect your personal information, including health-related information, from accidental or unlawful loss, alteration, unauthorised disclosure or access, including through the use of cryptographic technologies. Abbott restricts access to personal information by its employees on a need-to-know basis. Please bear in mind that no Internet or Wi-Fi transmission is 100% secure, so please exercise caution when uploading personal information, especially health-related information, to your LibreView system account.

You are responsible for protecting against unauthorised access to your LibreView system account. We recommend securing access to your LibreView system account by always logging out, choosing a robust password that nobody else knows or can easily guess, and keeping your account information and password private. Abbott is not responsible for any lost, stolen or compromised passwords, or for any activity on your LibreView system account from unauthorised users where caused by you. If you think your account has been compromised, please contact us as soon as you are able at DiabetesCarePrivacy@Abbott.com.

10. Where does Abbott store and transfer personal information?

The personal information transmitted to the LibreView system will be stored in the cloud on secure regional servers.

- **If you select France as your country of residence**, your personal information, including health-related information, will be hosted in France by Orange Business Services, accredited by the ASIP Santé to host health-related information.
- **If you select a country in the EEA or Switzerland other than France as your country of residence**, your personal information, including your health-related information, is hosted on servers within the European Union.
- **If you select the United States of America as your country of residence**, your personal information is hosted on servers in the United States.
- **If you select a country outside the EEA, Switzerland and the United States of America as your country of residence**, your personal information will be hosted on servers within that region or otherwise in accordance with the data storage and privacy requirements of the selected country/region. When your personal information is hosted in a country other than the country that you selected, it may become subject to the laws of the host country, which may not be equivalent to the laws of the country that you selected. However, Abbott will put appropriate measures in place to protect your personal information and ensure that your personal information only be collected, used and disclosed as permitted under applicable laws.

If you selected a country outside the United States of America as your country of residence:

- We may occasionally need to access or view your personal information, such as your name and email address, and in certain exceptional circumstances your health-related information, via a secure network from the United States of America to the extent that it is necessary for us to provide you with technical

support or to troubleshoot any system issues in relation to your LibreView system account. We may also transfer information to the United States of America from Europe (except France), Asia Pacific, Latin America or other regions via a secure network in de-identified or pseudonymised form, which prevents us from identifying you, for the purpose of conducting data analysis as described in the section entitled 'Data Analysis' above. The United States may not provide data protection or privacy laws equivalent to the laws of your country; however, we put appropriate measures in place to protect your personal information.

BY CREATING A LIBREVIEW SYSTEM ACCOUNT AND BY ACKNOWLEDGING THIS PRIVACY NOTICE, WE ARE INFORMING YOU OF THESE TRANSFERS OF YOUR PERSONAL INFORMATION TO THE UNITED STATES OF AMERICA AND TO THE ACCESS OF YOUR PERSONAL INFORMATION, INCLUDING HEALTH-RELATED INFORMATION, WHICH MAY BE REQUIRED IN EXCEPTIONAL CIRCUMSTANCES TO RESPOND TO ANY SUPPORT REQUESTS THAT YOU SUBMIT. THE UNITED STATES OF AMERICA MAY NOT OFFER AN EQUIVALENT LEVEL OF PROTECTION FOR YOUR PERSONAL INFORMATION WHEN COMPARED TO SWITZERLAND, AN EEA COUNTRY OR OTHER COUNTRY WITH DATA PROTECTION OR PRIVACY LAWS IN WHICH YOU RESIDE.

11. Will Abbott send me marketing material?

Abbott (or its affiliates) may send you advertising and marketing-related information about diabetes care or their other products and services if (where required by law) you opted in to receive such communications when you set up your LibreView system account profile. You may receive marketing information which is tailored to your specific needs based on the information uploaded or connected to your LibreView system account (including health-related information). We may also invite you to participate in surveys about our products, provide you with news and newsletters, or notify you about special offers and promotions. These materials may be sent by us or by one of the companies in the Abbott Group. You may opt out from receiving marketing-related communications by either clicking on the unsubscribe link at the bottom of marketing-related emails that we send you, by changing your LibreView preferences or by contacting us at DiabetesCarePrivacy@Abbott.com. We will process opt-out requests without undue delay.

Neither Abbott nor its affiliates or licensors will send advertising or marketing-related information to children.

Abbott will not sell your personal information to third parties for direct marketing.

Where you opt out of receiving marketing-related information about diabetes care, we may continue to send you non-marketing related information. This information may be in relation to necessary system and service updates or issues including product safety.

For United States of America Users: Please be aware that when you share your personal information, including health-related information, with your healthcare provider through the LibreView system and you opt in to receive marketing communications from Abbott, you are authorising Abbott to use and disclose your personal information so that Abbott may send you advertising and marketing-related information about diabetes care or their other products and services. You understand that once your information is disclosed pursuant to this authorisation that it may be re-disclosed and no longer protected by HIPAA. You understand that neither Abbott nor your healthcare providers may condition your treatment, payment, insurance enrolment or eligibility for benefits on your choice to opt in to receive marketing communications from Abbott. This authorisation will remain in effect for as long as you share personal information with your healthcare provider through the LibreView system account and opt in to receive marketing communications. You understand that you may revoke this authorisation at any time by opting out of receiving marketing communications by either clicking on the unsubscribe link at the bottom of marketing-related emails that we send you, by changing your LibreView preferences or by contacting us at DiabetesCarePrivacy@Abbott.com, but that this revocation will only apply to the extent that we have not already taken action based on it.

12. How does Abbott protect the privacy of children?

Each user is required to enter his or her date of birth and country so that we may establish whether the user is a child under the law of their country. If a date of birth attributable to a child is entered, the user will be required to enter the email address of a parent/guardian before a LibreView system account will be created. The parent/guardian must consent to the child's use of the LibreView system. Upon such consent, a LibreView system account will be created for the parent/guardian for use by a child.

At any time, a parent/guardian may stop the collection of a child's personal information, including health-related information, by requesting that Abbott delete the LibreView system account used by a child by contacting us at DiabetesCarePrivacy@Abbott.com. This action will delete the account being used by the child but we retain aggregated and de-identified information and may need to retain certain personal information as required by law.

13. How may I access and/or correct my personal information?

You may correct your profile information through the LibreView system account settings. We are not able to correct or amend any data uploaded from a FreeStyle Libre Reader, the FreeStyle LibreLink app or a Meter.

14. What rights do I have over my personal information?

Depending on your place of residence, you may have the right to: (a) access the personal information that we hold about you; (b) request that we correct any inaccurate personal information that we hold about you; (c) delete any personal information that we hold about you; (d) restrict the processing of personal information that we hold about you; (e) object to the processing of personal information that we hold about you; and/or (f) receive any personal information that you have provided to us on the basis of your consent, in a structured and commonly used machine-readable format, or have such personal information transmitted to another company by using the export function in your LibreView system account.

Children may also have the right to access the personal information held about them through the LibreView system. Where we receive a request for access to a child's personal information from the child's parent/guardian, we may respond directly to the child's parent/guardian. We will always seek to verify the identity of any person seeking access to a child's information, whether it is from the child him/herself or from a parent or guardian.

To request the exercise of these rights, please contact us at DiabetesCarePrivacy@Abbott.com.

For EEA and Swiss users: You have the right to lodge a complaint with your local data protection authority if you are unhappy with any aspect of Abbott's processing of your personal information. The contact details of our European data protection officer along with other useful contact information are available at www.EU-DPO.abbott.com.

For United States of America users: Please note that your rights with respect to any health information provided to us by your healthcare provider, or shared by you with your healthcare provider, through the LibreView system will be governed by our HIPAA Notice of Privacy Practices, available at www.Libreview.com.

15. How do I delete my LibreView system account?

If you would like to delete your LibreView system account, please contact us at DiabetesCarePrivacy@Abbott.com. Please be aware that if you delete your account, we will retain aggregated and de-identified information and may need to retain certain personal information as required by law.

Once your LibreView system account and any associated personal information has been deleted, you will no longer have access to the LibreView system and deletion of your account is irreversible. You are not therefore able to reactivate your LibreView system account or retrieve any personal information, including health-related information, so you may want to download and save any required information before requesting that we delete your account from the LibreView system.

If you have chosen to share your LibreView system account information with your healthcare professional, family members and/or friends and you delete your account, those persons will no longer be able to view your glucose readings.

Please be aware that if your healthcare provider has set up their own account in the LibreView system and created a patient profile specific to you, your deletion of your LibreView system account may have no effect on the account or patient profile created by your healthcare provider.

Abbott reserves the right to delete inactive LibreView system accounts after six months. We will notify you in advance so that you have an opportunity to ensure that your account stays current and available for your use.

16. Third-party links

Our Site may contain links to third-party websites. Any access to and use of such linked websites is not governed by this Privacy Notice, but instead is governed by the privacy notices of those third-party websites. We are not responsible for the information practices of such third-party websites.

Please be aware that third parties may offer unauthorised services, software and mobile apps that may claim to be compatible with your LibreView system account but are not authorised by Abbott for such use. Abbott does not recommend using the Site with these unauthorised third-party products, and is not responsible if you do. If you do use these third-party products or services, your use is subject to their respective privacy policies and terms of use. Where you do use such third-party products, services, software or apps, and upload information into your LibreView system account, Abbott will receive and process such data, including if you have uploaded health-related information.

17. How can I contact Abbott?

If you have questions, comments or complaints about our privacy practices, please contact us by clicking on the 'Contact Us' link on one of our websites, or emailing us at DiabetesCarePrivacy@Abbott.com. Alternatively, you may send a letter to the following address:

FAO: Privacy Officer
Abbott Diabetes Care Inc.
1420 Harbor Bay Parkway
Alameda, CA 94502
USA

In all communications to us, please include the email address used to create your LibreView system account and a detailed explanation of your request.

EU Data Protection Officer: If you are in the EEA, the contact details of our European data protection officer along with other useful contact information are available at www.eu-dpo.abbott.com. If you would like to exercise any of your rights set out in section 16 above and are contacting us by email, please title your email subject line accordingly (for example: 'Correction Request' or 'Access Request', or other right as applicable, in the subject line

of the email.) We will do our best to respond to all reasonable requests in a timely manner, or at the very least, in accordance with any applicable legal requirement.

For French users

It is important when you sign up for a LibreView system account that you select France as your country of residence as country of residence is used to determine where your data is stored. If you have incorrectly identified a different country as your country of residence, do not complete the installation. Instead, return to www.libreview.com and click 'Sign Up'.

The Controller for your LibreView System account is Abbott Diabetes Care, Inc., 1420 Harbor Bay Parkway, Alameda, California 94502 United States. Our local representative is Abbott Diabetes Care France (Diab tologie), B timent Cologne, 12 Rue de la Couture, BP 20235, 94518 Rungis Cedex.

Abbott Diabetes Care will not use your data for analytics as further described in the section entitled 'How does Abbott use other types of information?' The section entitled 'Will Abbott send me marketing material?' does not apply to users in France. You consent to the processing of your sensitive personal data as set out herein.

The recipients of the data are the data processors involved in the storing and hosting of your account, in particular Orange Business Services, an accredited health-data host located in France. Orange may provide customer support related to the hosting of your data. In exceptional circumstances where Orange is unable to resolve the customer support issue, Newyu, based in the United States, may need to access the servers and/or access your data to resolve the customer support issue related to your account. We will not share your data with any other third parties, including any other affiliated Abbott companies, nor will we transfer your data for any other reason.

You rights are set out above in the section 'What rights do I have over my personal information' which you may exercise by contacting our Data Protection Officer at www.eu-dpo.abbott.com.

18. Changes to this Privacy Notice

If we change our privacy practices, an updated version of this Privacy Notice will reflect those changes. You will be alerted to updates and will be required to consent to any changes when you next log in to the Site. This means that when you log in to your LibreView system account, you will be notified if there is a new version of this Privacy Notice and will be prompted to read and accept it so that you can continue to access and use your LibreView system account. Without prejudice to your rights under applicable law, we reserve the right to update and amend this Privacy Notice without prior notice to reflect technological advancements, legal and regulatory changes, and good business practices to the extent that it does not change the privacy practices as set out in this Privacy Notice.

If you do not agree to the changes to this Privacy Notice, you should request deletion of your LibreView system account by contacting us at DiabetesCarePrivacy@Abbott.com.